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Dear Readers

Whether PET preforms for beverage bottles, thin-walled packaging articles for foodstuffs or silicone cartridges are concerned, the injection moulds for these plastic products are made by Otto Hofstetter AG in Uznach / Switzerland and exported to customers all over the world.

Quality, durability and punctual delivery are typically Swiss attributes and fundamental elements of our company philosophy. The declaration “Swiss made” comprises these and further pluses and is acknowledged globally for an impeccable product in every respect. One might ask whether or not such characteristics and the resulting products are still in demand in our fast-moving world? Doesn’t everything hinge on the price? Aren’t plastic injection moulds degraded to inexpensive consumer articles which must be replaced again within a short time? These are questions which we as manufacturers of high-performance equipment must, of course, ask ourselves.

And our answer is: We adapt to the market requirements but we don’t give up our traditional values. While the life-cycles of the products of the packaging industry are much shorter these days, the demands imposed on the moulds producing them have increased enormously. Substantially shorter cycle times or the use of recycled materials are only two of the criteria which mean that even higher expectations apply as regards the durability, stability and quality although the operative periods of the moulds have become shorter. It is and remains a fact that all our customers must be able to operate our moulds profitably, whether they run them for a shorter or longer time. From page 16 onwards you’ll get an impression of how such lasting equipment can be made fit again even after years of use.

“Swiss made”, we stand by it.

Stefan Zatti
Member of the Management, Otto Hofstetter AG
Szczepan Kwiatek, founder and CEO of the Kartpol Group, had to wait until the market was ready for his products.

Szczepan Kwiatek founded the Kartpol Group in 1996. In the meantime the company has progressed to one of Eastern Europe’s important producers of cartridges. Entirely new perspectives have been opened to the successful Polish enterprise in Wolomin with the integration in the Canadian Wentworth Group two years ago. It is planned to double the production capacity by 2016.

Mr Kwiatek, please give us some data on Kartpol.
I set up the company together with a partner in 1996. Today it is a trading company. We produce cartridges and print cartridges. Our enterprise has been established in its present location for eleven years. We employ just under 50 persons. Central and Eastern Europe are our main markets.

Why cartridges?
It was in the time after the change of the political system in Poland when I looked for a product which would be present on the market for a long time without modification. A suitable product might be the packaging of everyday products which are used everywhere. One day I came across such a product, it was a cartridge.

The point in time was no doubt favourable!
I considered entering this business for the first time already in 1991. But after a market analysis I concluded that things weren’t ripe yet for quite a while. The market wasn’t ready for a product of this type. This is why we held back with the investment and the founding of the enterprise for some years until there were producers who wanted to fill their products into cartridges.
In the meantime Kartpol in Poland has won an entrepreneur award already for the sixth time. Of what significance is this to you?

The Business Gazelle – this is the name of the ranking – is awarded to the companies with the most dynamic development in Poland. One of the conditions is that the company has been active in the market for at least three years and that it is transparent as regards its obligations towards the state and the banks. It is a big plus in marketing, of course, if one achieves this ranking year after year. A company which is annually represented in this ranking is seen with entirely different eyes by banks and business partners. And this is very important to us.

Do you have a recipe for success?

The determination to achieve objectives. And the right trading partners, the right subcontractors and the right persons as employees, of course. Most important of all are the partners because, basically, an enterprise is judged by its business partners and by the market.

"KARTPOL SEES ITSELF AS A COOPERATION PARTNER RATHER THAN AS A PRODUCER."

Szczepan Kwiatek

Why do customers select the cartridges of Kartpol?

It is perfectly clear to us that in our cooperation with Den Braven, Henkel, Soudal, Selena, etc., we are the ones who have to meet the conditions. The entire atmosphere in customer care, the fast reaction to the wishes and needs of the client are very important. We don’t make a product for the market – we produce for our partners. The end product consists of the product of our customer and of our packaging article. The two form one unit.

Quality is Kartpol’s goal. What are the relevant factors?

The fact is that big business partners test a product for several months before they enter into business relations. Quite often we don’t even know about it. It is only after their labs and quality inspectors have achieved positive results that discussions are started on a possible cooperation, and never earlier. We must submit proof of our products’ quality, our innovation capability and our willingness to serve our customers at the highest level on a daily basis. We can only hold this high level thanks to our “environment”, i.e. our production conditions and our partners.

You’ve been cooperating with Otto Hofstetter AG for the last twelve years. What characterizes your Swiss partner?

The openness towards our wishes and requirements. In my view this is one of the big strengths of the Otto Hofstetter company. A good cooperation needs a basis, and in the last twelve years we had many opportunities to confirm the basic principles of this good cooperation. Particularly also in the last two years during which we at Kartpol implemented a new technology.

"THE CONFIDENCE IN PEOPLE, IN ONESELF AND ONE’S BUSINESS PARTNERS IS THE BASIS FOR SUCCESS."

Szczepan Kwiatek

What are your next steps?

In 2010 we opened a new chapter in the history of our enterprise. We are a part of the Wentworth Group whose owner and principal shareholder is Walter Kuskowski. The Suwary Group belongs to him as well. This connection gives us a much wider view of the market and opens new perspectives. We plan as far as 2016, by which time we want to double our production.

Mr Kwiatek, we thank you for this discussion and wish you every success in future.

My thanks to you, also. Our enterprise wouldn’t have the position in the market and the prospects for the future if it didn’t have a partner such as Otto Hofstetter AG. Our Swiss supplier plays a very major role in our current market position. Kartpol is just lucky when it comes to business partners.